



*Smart solutions for
parking and refuelling*

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To whom it may concern

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Information

Dear Customers using Hectronic Parking Equipment and Services,

We would like to thank you for selecting Hectronic Parking Machines and Services to assist you in your parking management. We value you and want to provide you with exceptional products and services. Hectronic provides equipment worldwide and the Australian market is important as well.

We have been working with Shiblön Pty Ltd for some 5 years in Australia. As we worked together with Shiblön over the last several months we mutually agreed the best thing for Hectronic in Australia is to have a more focused approach on improving service to our existing customers and to welcome new customers. Shiblön, in recent times have been working on expanding their services which has led to recent changes in the company. This process led to a proposal from InnoPark Pty Ltd.

We are now pleased to announce InnoPark Pty Ltd as our new Australian reseller.

Innopark General Manager Jason Monohern has been working with Hectronic equipment and services for some 10 years and Operations Manager Amanda Boorman who has been with Shiblön for 2 years will be moving to InnoPark to continue to service your needs.

As a distributor we are very pleased with this new direction as we will be able to work closer with InnoPark as they focus on caring for Hectronic customers in Australia and providing exceptional customer service with the support of Hectronic GmbH Germany.

Hectronic is always looking to improve and keep up with the market's needs. Our road map for the future is exciting and if you are not receiving our newsletter please ask Jason or Amanda to add you to the mailing list.

Should you have any queries please do not hesitate to contact myself at brugger@hectronic.com.

Sincerely

Kleta Brugger

Australian Hectronic Account Manager

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